

NEWS RELEASE

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MINISTRY OF HEALTH LAUNCHES ONLINE PORTAL FOR INDIVIDUALS TO CHECK COVID-19 TEST RESULTS

NORTH BAY, ON - The province of Ontario has launched an online portal for individuals who have been tested for COVID-19 to access their test result. By offering the online portal individuals can look up their own test result in a secure way on their computer or mobile device.

With the introduction of the online test result portal, the North Bay Parry Sound District Health Unit (Health Unit) now only receives positive COVID-19 lab test results. **The Health Unit will continue to contact and follow-up with individuals who test positive for COVID-19.**

If you have been tested for COVID-19 we recommend that you look up your test result on the Ministry of Health [website](#), using your health card number. It will take two to six business days from your test day until your result is available. If your result is negative, you will not be contacted by the Health Unit.

If you have been tested for COVID-19 and do not have internet access or a health card, please contact the Health Unit for support.

The Health Unit will continue to report on its website the number of individuals who have been tested in the Health Unit's region as well as positive case counts and case status.

If you think you may have COVID-19 symptoms or have been in close contact with someone who has it, first self-isolate and then use [Ontario's Self-Assessment Tool](#) to see if you need to seek further care. If you need further assistance call your health care provider or the Health Unit at [1-800-563-2808](tel:1-800-563-2808). This will help keep the emergency room resources available for trauma and emergent care patients. If you have severe symptoms, such as difficulty breathing, you should call 911 and tell them your travel history and your symptoms.

Visit [Ontario's website](#) to learn more about how the province continues to protect Ontarians from COVID-19.

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