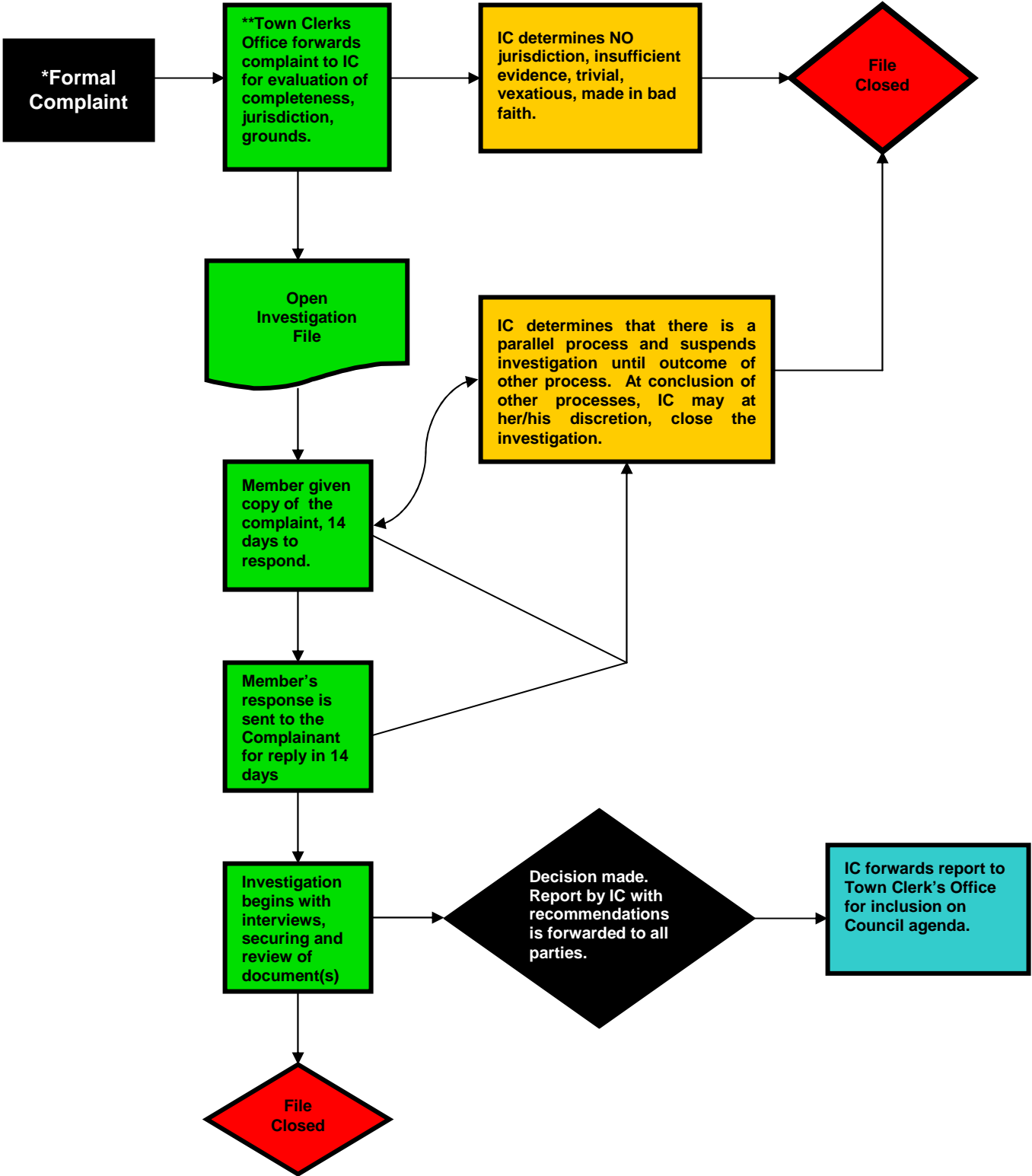


THE FORMAL COMPLAINT PROCESS



* A Formal Complaint must be made using the Town's Complaint Form
 ** All formal complaints are received by the Town Clerk's office and then forwarded to the Integrity Commissioner's office for evaluation of jurisdiction, completeness and/or investigation