## Parry Sound Homeowners to Receive Information again about Optional Service Line Repair Plans Mailing is part of program originally launched in 2016

## Mailing is part of program originally launched in 2016

**Parry Sound, ON - December 21<sup>st</sup>, 2021** - In 2016, the Town of Parry Sound and Service Line Warranties of Canada (SLWC) launched a partnership that gives Parry Sound homeowners access to affordable service repair plans that cover needed repairs to the exterior water and sewer service lines connecting their homes to the municipal systems.

A recent SLWC "<u>State of the Canadian Home" survey</u> found that 65% of Canadian homeowners are unaware that they are financially responsible for any needed repairs or replacement to the water and sewer lines on their property. When a water or sewer line breaks, they are frustrated to find out that the repair is not covered under typical homeowner's insurance or by the Town of Parry Sound and many homeowners are financially unprepared to pay for a home emergency out-of-pocket. The same survey found that almost one-third (31%) of Canadian homeowners have \$500 or less set aside for an emergency home repair.

The no-deductible, low-cost service plans, available through SLWC, ensure homeowners do not have to pay hundreds or even thousands out-of-pocket for a repair. The plans give Parry Sound homeowners reliable access to local, licensed, and vetted contractors who can quickly and professionally complete needed repairs on service lines. Repair plans start at just \$5.75 a month.

While it has been some time since Parry Sound homeowners have received information about the program, homeowners will soon receive updated information in the mail about the available optional plans; there is no obligation to sign up for a plan - participation in the program is voluntary. The mailings will include the logo of the Town of Parry Sound to indicate that the mailing is legitimate and that there is a partnership in place between Parry Sound and SLWC. The program is provided at no cost to Parry Sound and no public funds are used to promote or administer it.

"A SLWC service plan is a smart way for homeowners to prepare for inevitable home emergencies. These plan takes the worry, inconvenience, and financial burden out of a home emergency," said Mike Van Horne, General Manager, Service Line Warranties of Canada, a HomeServe Company." Parry Sound homeowners with a plan have easy access to a network of excellent, local contractors, and they get peace of mind that they won't be financially responsible for a covered home emergency."

Homeowners in 65 Ontario municipalities now have access to SLWC service repair plans. Since the SLWC program began in 2014, homeowners have saved more than \$6 million in repair expenses. Parry Sound homeowners with questions or who wish to receive more information about SLWC or the plans available to residents can call 1-866-922-9004 or visit www.slwofc.ca.

## About Service Line Warranties of Canada

Service Line Warranties of Canada (SLWC) is part of <u>HomeServe</u>, a leading provider of home repair solutions serving over 4.8 million customers across North America since 2003.

Launched in 2014, SLWC is the trusted source of utility line protection programs in Ontario as recognized by the Local Authority Services, part of the Association of Municipalities of Ontario (AMO).

Together with HomeServe, SLWC is dedicated to supplying best-in-class repair plans and delivering superior customer service to consumers through over 1,000 leading city, municipal and utility partners across North America.