



COMMONLY ASKED QUESTIONS ABOUT BOIL WATER ADVISORIES

WHEN A BOIL WATER ADVISORY HAS BEEN LIFTED

What should I do when the advisory has been lifted?

If you use the municipal water supply, you should run each of your cold water taps for one minute on first use. Large volume users (eg hospitals, schools) should run cold water taps for two minutes on first use. To get rid of sediment, screens should be removed, rinsed and replaced.

Should I expect anything different with my water?

It is possible that you may detect a slight taste of chlorine during the first use. The municipality may have been using a higher level of chlorination.

What if I see or taste something unusual in my water?

If you have any concerns, call your municipal office.

How long can I keep bottled water?

You may keep bottled water indefinitely as long as it remains sealed. Once it is opened, it should be refrigerated. If it has a “best before” date, do not consume after this date.

How long can I keep boiled water?

You may use boiled water indefinitely as long as it remains covered and refrigerated.

Do I need to test my water if I am on the municipal water supply?

No. If you are on the municipal water supply, you do not need to have your water tested. Do not take your municipal water samples to the Health Unit for testing. The municipal water supply is tested and monitored regularly by the Ontario Clean Water Agency.

How can I get more information?

Contact the Health Unit at 705-474-1400 or 1-800-563-2808 and ask to speak to a public health inspector.